

RMA Refund Request

- Please print and fill out the following form to request an RMA number.
- All information must be completed in order to be approved.
- Upon completion, please fax to 800-755-7589 or e-mail to returns@artchannelgalleries.com.
- When your RMA form has been received, ACG will send you an e-mail confirmation of receipt.
- If you do not receive a confirmation that we received your fax or e-mail, then please re-send your form or contact the Art Channel ASAP.
- Upon approval, an RMA number will be issued within 72 hrs.

Attn: RMA Department
Fax Number: 1-800-755-7589

Associate Member / Preferred Customer Member ID: _____

Date: _____

Original Invoice# _____ Original Invoice Date: _____

Contact Name: _____ E-MAIL: _____

Product: _____

Price: _____ Reason: _____

Product: _____

Price: _____ Reason: _____

Product: _____

Price: _____ Reason: _____

Product: _____

Price: _____ Reason: _____

I understand that Art Channel will issue a refund if I return the merchandise in original form within 30 days of the purchase (unopened product).

I understand that it is my responsibility to ship all merchandise in new condition and full insured to ACG within 15 days of the issued refund number not to exceed 30 days from the original invoice date- whichever is sooner. Upon receipt of products, ACG will inspect the merchandise for damage. All merchandise must be in original packaging and in new condition. New Condition constitutes: No permanent markings or missing components in original packaging.

Signature _____